**BEWICK CRESCENT SURGERY – PATIENT PARTICIPATION GROUP (PPG)**

**Notes of PPG Meeting held on Thursday 29 April 2021**

**via Teams**

Discussion took place on the telephone triage system / care navigation and appointments. Face to face appointments were available based on clinical need.

Pre-bookable, online appointments will become available shortly. Discussion took place on the number of phone calls to the surgery.

The Covid-19 vaccination programme is going well, with cohort 11 now being invited for vaccination.

GPs can now make referrals to hospital consultants, though, of course, there is a backlog.

The Practice Survey showed Bewick Crescent Surgery as being the highest rated in Newton Aycliffe.

The next meeting of the PPG is to be confirmed; regular email updates are being issued by the Practice Manager to the PPG.